

CASE STUDY

# LLOYDS BANKING GROUP



## Project & Programme Management: Delivery Services

Industry: Banking & Finance Sector

## Client: Lloyds Banking Group

### Company profile

Lloyds Banking Group plc. is a major British financial institution formed through the acquisition of HBOS by Lloyds TSB in 2009.

Lloyds Banking Group is listed on the London Stock Exchange (LSE) and is a constituent of the FTSE 100 Index. It had a market capitalisation of approximately £57.7 billion as of 4 March 2014—the 7th-largest of any LSE company. It has a secondary listing on the New York Stock Exchange, where it has a market capitalisation value of US\$34.45 billion

Our senior consultant managed a diverse team of experts to deliver a number of high profile projects and programmes. Our consultant also managed offshore teams based in Manila, Philippines.

### Programme of works delivered

- We captured the requirements and successfully delivered the Lloyds Banking Group Manila programme. This was a flagship programme, and the first Lloyds bank operational centre in the Philippines.
- We also successfully implemented the Lloyds Banking Group (LBG) Analytics solution utilizing VM Ware, and Citrix based application for offshore users based in Bangalore and Manila.
- As part of our successful project delivery, we also delivered the HBOS MasterCard solutions in Credit Operations in the UK

As part of our service delivery, our senior consultant managed and delivered Technology programmes by utilising industry standard methodologies such as Software Development LifeCycle (SDLC), PRINCE 2 and Scrum